

- Provide on-going risk and loss control management service.
 - Assist with investigation of claims on-site upon request.
 - Review MHMRA's risk and implement policies and procedures to best protect employees, volunteers, consumers and visitors. Requires working closely with MHMRA staff.
 - Include a "Consent to Settle" clause in applicable liability agreements.
 - Marketing efforts shall begin no later than March of each year.
 - Explore cost ramifications of each line and select the best technique for implementation
 - Contract review of any service, contractor, or lease contracts.
 - Conduct Stewardship meetings to discuss risk, safety and insurance items.
 - Claims review, analysis and management.
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- Assure MHMRA the very best liability coverage each year by reviewing the insurance marketplace and identify any programs available capable of supporting MHMRA's risk transfer objectives. Through Contractor's strong company relationships and broker affiliates, Contractor will locate the best of these options and analyze program details to identify the strengths and weaknesses. Contractor will then propose the best program available as well as the most cost effective alternatives.
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- Contractor shall proactively inform and support MHMRA throughout renewal cycles.
 - The Stewardship Plan schedules meetings throughout the year to discuss any trends identified with Contractor's team to reduce the total cost of risk.
 - Coordinate a service team work closely with safety representatives concerning prevention of claims/injuries for long term reduction of claims/costs.
 - Provide a Customized Risk Plan and Monthly Loss Analysis Reports
 - Early intervention with immediate claim contact
 - Nurse Case Managers to scrutinize workers' compensation claim procedures
 - Strong emphasis on early return to work
 - Actively participate in the Safety Committee.
 - Evaluate the existing Emergency Plan and assist with enhancing the Emergency Plan.
 - Support MHMRA's outstanding Prevention and Management of Aggressive Behavior (PMAB) education plan and best practices.
 - Contractor will be available to educate and "coach" MHMRA board members on loss control techniques and coverage issues related to Directors & Officers Liability.
 - Provide information and training to the MHMRA's employees concerning prevention and management of Professional, Directors & Officers, and General Liability claims.