

**TO:** All Prospective Vendors  
**FROM:** Joycie Sheba, Buyer II  
**CC:** Nina Cook, Purchasing Manager  
**DATE:** January 4, 2012  
**SUBJECT:** Final Response for Vendor Questions regarding-Request for Information-  
*Fax Solution Services.*

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For the benefit of all prospective vendors and to avoid possible confusion in submitting information for *Fax Solution Services* the following questions were asked via email and the answers are as follows:

Question(s): 1. How are faxed messages sent & received by your systems? There are many ways a Fax Server can send and receive messages. Can you be more specific are you looking for the telephony integration, how it is delivered, etc? Or is this question more specifically addressing the end users with options such as Print to Fax, Thick Client, Email, MFPs, etc.

**Answer(s):** MHMRA would like you to address the end users options of sending and/or receiving a fax document such as Print to Fax, Email, MFP's, client based, etc.

Question(s): 2. If you have encryption, can an outgoing fax automatically be encrypted based on its content without the user having to manually encrypt it? Can you give some examples of what an outgoing fax that would need to be encrypted based on its content? What will indicate to the Fax Server that "this content" of the fax should be encrypted?

**Answer(s):** MHMRA would like you to address if a user faxes a document that may contain a social security number or a medical record, can that fax be encrypted based on its content., for example the use of a series of characters or a word list.

This clarification letter is hereby incorporated in the Request for Information (RFI) document and shall supersede any previous specifications or provisions in conflict with the letter of clarification. All prospective vendors are directed to respond accordingly. By submitting an RFI on this project, vendors shall be deemed to have received this Letter of Clarification and to have incorporated it into its RFI.

Please contact MHMRA of Harris County, Texas, Purchasing Department at (713) 970-7300.