

Request for Proposal



DATA CENTER MODERNIZATION AND ESTABLISHMENT OF A DISASTER RECOVERY CENTER

JULY 2011
Project#: 11/0025

MHMRA of Harris County
Purchasing Department
7011 Southwest Freeway
Houston, Texas 77074

INVITATION

Mental Health Mental Retardation Authority of Harris County (MHMRA) is accepting Proposals from vendors Registered, State Certified, and capable of providing *Data Center Modernization and Establishment of a Disaster Recovery Center*.

Mental Health Mental Retardation Authority of Harris County invites your firm to submit a Proposal. If you are interested in submitting a Proposal, please adhere to the *General Instructions and Requirements* as outlined in the enclosed Request for Proposal.

Vendors shall pay particular attention to all **INSTRUCTIONS, REQUIREMENTS and DEADLINES** indicated in the attached documents and should govern themselves accordingly.

In accepting Proposals, MHMRA reserves the right to reject any and all Proposals, to waive formalities and reasonable irregularities in submitted documents, and to waive any requirements in order to take the action, which it deems to be in the best interest of MHMRA, and is not obligated to accept the lowest Proposal.

We greatly appreciate your efforts and look forward to reviewing your submission.

Nina M. Cook

Nina M. Cook, MBA, CPPB
Purchasing Manager
MHMRA, Harris County

Table of Contents

<u>Section</u>	<u>Page</u>
I. Overview	1
II. Request for Proposal (RFP) Time Line & Events	2
III. General Instructions	3
IV. Proposal Stipulations & Requirements	6
V. Insurance Requirements	8
VI. Proposal Evaluation Process	10
VII. Specialized Services To Be Performed	11
VIII. Proposal Reply Page	16
IX. Proposal Contents	23
X. Signature Page	24
XI. Attachment(s)	25
A. HUB Subcontracting Plan (Historically Underutilized Business)	
B. Deviation Form	
C. Notice “Not to participate” form	
D. Form W-9 - Request for Taxpayer Identification Number and Certification	
<i>http://www.irs.gov/pub/irs-pdf/fw9.pdf</i>	

SECTION I – OVERVIEW

BACKGROUND AND OBJECTIVES

Mental Health and Mental Retardation Association of Harris County (MHMRA) is one of the largest mental health centers in the United States, serving more than 30,000 persons in the Houston metropolitan area who suffer from mental illness and/or mental retardation. We serve the "priority population" – adults who are diagnosed with severe and persistent mental illness, children with serious emotional disturbances, and people diagnosed with moderate to severe mental retardation. The major divisions of the agency are: Adult Mental Health, Mental Retardation, Child & Adolescent Services, and Comprehensive Psychiatric Emergency Program (CPEP). CPEP includes a Psychiatric Emergency Service, 23 hour Observation, Crisis Stabilization Unit, Crisis Residential Unit, Mobile Crisis Outreach Team, and 24 hour Hotline

The Mental Health Mental Retardation Authority of Harris County (MHMRA) invites qualified companies herein after referred to as "Provider" or "Vendor" to submit Proposals for **Data Center Modernization and Establishment of a Disaster Recovery Center** in response to this solicitation. The Agency has fixed pricing budgets and all pricing quoted should remain fixed for the duration of the contract. Our goal is to employ best practices and cost effectiveness.

SECTION II - PROPOSAL (RFP) TIME LINE OF EVENTS

Solicitation Packet issue date:	Monday, July 18, 2011
Mandatory Site Visits	Monday, July 25, 2011 (10AM-1PM) -
- 7011 Southwest Freeway, Houston, TX 77074	Please Arrive at 7011 Southwest Freeway Location by 9:45AM . Meeting will start at 10AM PROMPT.
- 1502 Taub Loop, Houston, TX 77030	
Receive Questions from Prospective Vendor:	Monday, August 01, 2011 by 4:30 p.m.
Deadline to response to questions:	Thursday, August 04, 2011 by 4:30 p.m.
Deadline for submission of RFP:	Thursday, August 11, 2011 at 9:00 a.m.
Proposal Opening:	Thursday, August 11, 2011. A public Proposal opening will be held at 9:15 a.m., 7011 Southwest Freeway, Houston, Texas 77074
Anticipated Award Date:	Contingent upon Board Approval (Please note there is a tight schedule for completion of this project. It is MHMRA'S intent that the equipment be procured and all project documentation completed no later than November 30, 2011)

SECTION III - GENERAL INSTRUCTIONS

A. Questions

Deadline for questions from Providers: Monday, August 01, 2011 by 4:30 p.m.

Deadline for Response to Questions: Thursday, August 04, 2011 by 4:30 p.m.

All questions concerning the PROPOSAL specifications must be submitted in writing and emailed to the below listed team members. To ensure receipt of all questions in a timely manner, the preferred method is via email.

Joycie Sheba, Buyer II

Email: joycie.sheba@mhmraharris.org

CC:

Sharon Brauner, Buyer III

Email: sharon.brauner@mhmraharris.org

B. Submittal Procedure

The Proposal, subject to all conditions and specifications attached hereto, must be signed in INK by a person or officer of the company submitting the Proposal that is authorized to enter into contractual agreements on behalf of the company. ***Proposals received unsigned will be deemed non-responsive and therefore; will not be accepted.***

Deadline to submit “*Final Proposal*” is Thursday, August 11, 2011 at 9:00 A.M. The original Proposal, signed in ink, five (5) additional photocopies and an electronic copy (CD-ROM or Floppy) should be submitted in a SEALED ENVELOPE and delivered to the attention of:

MHMRA of Harris County
Purchasing Department
Attn: Joycie Sheba, Buyer II
7011 Southwest Freeway,
Houston, Texas 77074

“DATA CENTER MODERNIZATION AND ESTABLISHMENT OF A DISASTER RECOVERY CENTER”

“DO NOT OPEN UNTIL THURSDAY, AUGUST 11, 2011 AT 9:00 A.M.”

No Proposal will be accepted after the stated deadline.

Respondents may mail or personally deliver their Proposals to the Purchasing Office of MHMRA at the above address. **MHMRA will not be responsible for any Proposal(s) that is (are) lost in the mail or not delivered to the Purchasing Department by the stated deadline for any reason.**

Proposals shall include all documentation as requested in the Request for Proposal.

C. Proposal Opening

A **Public Proposal Opening** will be held at 9:15 A.M., immediately following receipt of Proposals on **Thursday, August 11, 2011 at 9:15 a.m.**, at 7011 Southwest Freeway, Houston, Texas 77074.

D. Non-Discrimination Policy Statement

The Mental Health Mental Retardation Authority of Harris County does not discriminate against any individual or Vendor/Provider with respect to his/her compensation, terms, conditions, or award of contract because of race, color, religion, sex, national origin, age, disability, political affiliation, or limit, segregate, or classify candidates for award of contract in any way which would deprive or tend to deprive any individual or company of business opportunities or otherwise adversely affect status as a Vendor/Provider because of race, color, religion, sex, national origin, age, disability, or political affiliation.

E. Immigration Reform and Control Act Of 1986

By submitting their Proposals, Offerors certify that they do not and will not during the performance of this contract employ illegal alien workers or otherwise violate the provisions of the federal Immigration Reform and Control Act of 1986.

F. References and Experience

All interested parties are required to submit with their Proposal a comprehensive list of references. Interested parties are required to provide a minimum of three (3) references where interested party has provided services (within the last six months) that pertain to this type of service. References shall include **company name, address, telephone number, fax number, contact person and email address**. The interested parties must agree to authorize clients to furnish any information required by MHMRA to verify references provided, and for determining the quality and timeliness of previous work performed.

Vendor/Provider shall submit with their Proposal, documentation of past performance in projects of similar magnitude and resulting customer satisfaction particularly in the areas of professionalism, contract performance, quality of the personnel, responsiveness and flexibility, etc.

G. Proposal Guarantee/Award Procedure

It is anticipated that a recommendation for award for this Proposal will be made no more than thirty (30) days after the **PROPOSAL DUE DATE**. All interested parties are required to guarantee their Proposals as an irrevocable offer valid for one-hundred and twenty (120) days after the Proposal due date.

Mental Health Mental Retardation Authority of Harris County in its sole and absolute discretion shall have the right to award Proposal(s) for any or all items/services listed in each Proposal, shall have the right to reject any and all Proposal(s) as it deems to be in its best interest, to waive formalities and reasonable irregularities in submitted documents, shall not be bound to accept the lowest Proposal and shall be allowed to accept partial or total Proposal(s) of any one vendor.

H. Permits

Any and all permits as required by authorities having jurisdiction; local, state, county, and/or federal, are the total responsibility of the interested parties/vendor and must be obtained prior to commencement of any work or service. Any and all expense/cost related to obtaining required permits is the sole responsibility of the vendor.

I. Financial Information

Vendor/Provider must submit a copy of their last AUDITED financial statement. A letter from your CPA is an acceptable alternative for Non Public companies, but must include a statement that financial solvency is adequate to meet expenditures for at least one year.

J. Payments

Vendor/Provider is to submit properly completed invoice(s) to the address specified on the purchase order. To insure prompt payment, each invoice should indicate purchase order number, discount terms and include Vendor/Provider's name and return remittance address.

K. Price Adjustments

Vendor/Provider will be required to honor their proposed prices for the term of the contract period.

L. Historically Under-Utilized Business (HUB)

This Agency shall make a good faith effort to utilize Historically Underutilized Businesses (HUB'S) in contracts for construction, services, (including professional and consulting services), and commodities. Please submit proof of Historically Underutilized Business "HUB" state certificate.

If your firm is not certified, please submit *Attachment A*, if you intend to subcontract services. If not, write "none" on *Attachment A* and submit it.

M. Minority / Women and /or Disadvantaged Business

This Agency shall make a good faith effort to utilize Minority/Women and/or Disadvantaged Businesses (M/W/DBE's) in contracts for construction, services, (including professional and consulting services), and commodities. Please submit proof of City of Houston M/W/DBE certificate.

N. Direct or Indirect Assignment

The successful Vendor/Provider will not be permitted to directly or indirectly assign rights and duties under the contract without express approval by MHMRA.

O. Form W-9

Vendors are to complete Form W-9 and Submit with their Proposal documents.

<http://www.irs.gov/pub/irs-pdf/fw9.pdf> (Attachment D)

SECTION IV - PROPOSAL STIPULATIONS AND REQUIREMENTS

A. Modification or Withdrawal of Proposals

Any Proposal may be modified or withdrawn prior to the deadline, provided such modification or withdrawal is submitted prior to the deadline. Any modification received after the deadline shall be deemed late and will not be considered.

B. Offer and Acceptance Period

All Proposals must be an irrevocable offer valid for one-hundred and twenty (120) days after the Proposal opening.

C. Late Proposals

Proposal received after the stated deadline shall be deemed late and will not be considered.

D. Irregularities in Proposals

Except as otherwise stated in this Request for Proposal, evaluation of all Proposals will be based solely upon information contained in the Vendor/Provider's response to this Proposal. MHMRA shall not be held responsible for errors, omissions or oversights in any Vendor/Provider's response to this Proposal. MHMRA may waive technical irregularities, which do not alter the price or quality of the services.

MHMRA shall have the right to reject Proposals containing a statement, representation, warranty or certification which is determined by MHMRA and its counsel to be materially false, incorrect, misleading or incomplete. Additionally, any errors, omissions, or oversights of a material nature may constitute grounds for rejection of any Proposal.

The inability of a Vendor/Provider to provide one or more of the required components or specified features or capabilities required by this Proposal does not, in and of itself, preclude acceptance by MHMRA of the Proposal. All Proposals will be evaluated as a whole in the best interest of MHMRA.

E. Oral Presentations

Any Vendor/Provider that submits a Proposal in response to this request may be required to make an oral presentation for further clarification upon MHMRA's request.

F. Amendments to the Proposal

If it becomes necessary to revise any part of this Proposal package or if additional information is necessary to clarify any provision, the revision and/or additional information will be provided to each Vendor/Provider via faxed amendment or e-mail.

G. Availability of the Proposal

After opening, each Proposal, except those portions for which a Vendor/Provider has included a written request for confidentiality (e.g., proprietary information), shall be open to public inspection.

H. Retention of Proposals

All Proposals considered by MHMRA shall become the property of MHMRA and shall not be returned.

I. Notice “Not to Participate” Form

Vendors must respond to the Proposal request whether they can or cannot provide the products, supplies and/or services listed in the Proposal request. (*See Attachment C – Notice “Not to Participate” Form*)

J. Incurred Expenses

MHMRA shall not be responsible for expenses incurred by a Vendor/Provider in the preparation and submission of a Proposal. This provision also includes any costs involved in providing an oral presentation of the Proposal.

K. Deviation Form

Each response to this Solicitation shall contain a Deviation Form, which states the prospective contractor’s commitment to the provisions of this Request for Proposal. An individual authorized must sign the Deviation Form. Any exceptions taken to the terms and conditions identified in this Solicitation Package must be expressly stated in the Deviation Form. (**See Attachment B**)

L. Subcontractors

All provisions and/or stipulations within this Request for Proposal also apply to any authorized subcontractors.

M. Term of Contract

The intent of the RFP is to award this contract to the qualified vendor who can provide and meet all specified requirements of this Request for Proposal. The contract shall commence with a tentative award date and shall remain in effect unless terminated, canceled or extended, as otherwise provided herein.

Each vendor shall provide responses to “Proposal Reply” page with their costs detailed as per the Cost Schedule template “Unit Price Schedule by Commodity and/or Service” provided by MHMRA. If your pricing is government pricing please provide copy of your agreement with specific state, federal or local organization. (Ex: GSA, DIR, TBPC)

N. Licensure

The vendor shall submit, with their Proposal, a copy of any other license(s), certification(s), registration(s), permit(s), etc. as required by authorities having jurisdiction; local, state, county, and/or federal.

O. Pricing

Each vendor shall provide responses to “Proposal Reply” page with total pricing.

P. Conflict of Interest Provision

The Health and Human Services Commission organizational conflict of interest provision is applicable, in that vendors who develop of draft specifications, requirements, statements of work and/or RFP for a proposed procurement shall be excluded from Proposal or submitting a Proposal to compete for the award of such procurement. (HHSC Uniform Contract Terms & Conditions Version 1.3).

SECTION V - INSURANCE REQUIREMENTS

A. Policies, Coverages, and Endorsements.

Vendor agrees to maintain, or to cause its personnel providing services under this Agreement to maintain, at its sole cost and expense or the cost and expense of his personnel, the following insurance policies, with the specified coverages and limits, to protect and insure the Agency and Vendor against any claim for damages arising in connection with Vendor’s responsibilities or the responsibilities of Vendor's personnel under this Agreement and all extensions and amendments thereto.

1- Commercial General Liability

General Aggregate	\$1,000,000
Each Occurrence	\$500,000

Note: Limits shown above shall apply to Abuse and Molestation claims without sub-limits or exclusions.

2 - Professional Liability

General Aggregate	\$1,000,000
Each Occurrence	\$500,000

3 - Business Automobile if transporting our consumers

Combined Single Limit Bodily Injury & Property Damage	\$500,000
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4 - Workers’ Compensation & Employers’ Liability if applicable

Medical & Indemnity	Statutory Requirements
Bodily Injury by Accident	\$500,000 Each Accident
Bodily Injury by Disease	\$500,000 Each Employee
Bodily Injury by Disease	\$500,000 Policy Limit

**A CURRENT “CERTIFICATE OF INSURANCE”
MUST ACCOMPANY ALL PROPOSALS**

B. Insured Parties

All policies shall contain a provision naming the Agency (and its officers, agents and employees) as Additional Insured parties on the original policy and all renewals or replacements during the term of this Agreement.

C. Subrogation

All policies must contain a Waiver of Subrogation endorsement to the effect that the issuer waives any claim or right in the nature of subrogation to recover against the Agency, its officers, agents or employees.

D. Proof of Insurance

The policies, coverages and endorsements required by this provision shall be shown on a Certificate of Insurance on which the Agency must be listed as the Certificate Holder and which should be furnished to the Agency prior to the commencement of this Agreement. All such insurance shall be secured and maintained with an insurance company, or companies, licensed to do business in the State of Texas. The Agency may withhold payments under the terms of this Agreement until the Vendor furnishes the Agency copies of all Certificates of Insurance from the insurance carrier, or carriers, showing that such insurance is in full force and effect.

E. Cancellation

New Certificates of Insurance shall be furnished to the Agency at the renewal date of all policies named on these Certificates. Vendor shall give the Agency thirty (30) days prior written notice of any proposed cancellation of any of the above described insurance policies.

F. Indemnification

To the extent permitted under the Constitution and the laws of the State of Texas, Vendor hereby agrees to indemnify and hold harmless the Agency and all of its directors, officers, employees, and agents from all suits, actions, claims or cost of any character, type, or description brought or made on account of any injuries, death, or damage received or sustained by any person or persons or property, including but not limited to clients, arising out of or occasioned by any acts or negligence of Vendor or Vendor's personnel, if any, or its agents or employees whether occurring during the performance of the services hereunder or in the execution of the performance of any of its duties under this agreement.

SECTION VI – PROPOSAL EVALUATION PROCESS

Not all evaluation factors are equal in importance and each factor is weighted in accordance with its importance to MHMRA. Each item has been assessed a percentage upon which the final score will be determined. A total of 100 percentage points for the following items will be considered a perfect score.

The following will be significant factors in evaluating proposals, but the evaluation will not be limited to these items when making a final recommendation.

A.	Overall Program Concept	20%	Indication that the vendor has a well-defined concept and program structure for all components of service desired by MHMRA... (Including equipment, availability and start-up time)
B.	Project Management Methodology	20%	Indications of Project Management Capabilities for Large Scale Data Center, and Establishment of a Disaster Recovery Center with minimal service interruption; focus on solution and timeline, and achieve desired result.
C.	Understanding	10%	Indication that the vendor understands the nature of MHMRA services and constraints in providing those services and that the vendor has thoroughly analyzed MHMRA's needs and requirements.
D.	Financial Condition	10%	Include a copy of your latest annual report or other comparable document. As evidenced by the financial information requested of each vendor, indication that the vendor, or vendors, is financially stable and able to provide related services in its entirety.
E.	History and Description of Firm	10%	Provide a brief history and description of your firm. The description should include the size (number of employees) and areas of specialization.
F.	Credentials of Staff	10%	Describe any special expertise your firm has in establishing Disaster Recovery Centers to not-for-profit or other MHMRA'S related organizations.
G.	References	10%	Provide the names, telephone numbers, emails and addresses of at least three business references; preferably, from similar not-for-profit entities located in Texas. Particular attention will be given to the quality of the response from references, particularly those in the Houston area and other MHMRA Centers of similar scope and premium value. Issues that will be addressed include contract performance, quality of the personnel, responsiveness, etc.
H.	Cost	10%	Final cost may be negotiated with the successful Vendor. Cost will only become a determining factor when all other conditions are equal.

SECTION VI – SPECIALIZED SERVICES TO BE PERFORMED

Scope of Services:

SCOPE OF WORK:

MHMRA of Harris County is soliciting proposals for a Data Center Modernization and Establishment of a Disaster Recovery Center. Vendors must include all listed hardware, installation costs, and warranty/maintenance/support agreement. Vendors will be responsible for taking existing MHMRA’s Compellent Series 3 Controllers and (2) Brocade Fiber switches out of production at 7011, while leaving existing hard drives and drive enclosures intact. Vendors will then add and configure new drives, new drive enclosure, (2) newly purchased Brocade fiber switches and Compellent Series 4 Controllers to existing drives.

Existing Virtual Machines on current drives have to be left in an operable state, in other words, Virtual Machines will not have to be rebuilt after the new controllers have been installed. Vendors will also be responsible for taking the (2) Compellent Series 3 Controllers and (2) Brocade fiber switches that were taken out of production at 7011 Southwest Freeway to MHMRA’s DR site (1502 Taub Loop, Houston, TX) and implementing them with new hardware being purchased in this RFP. Vendors will also be responsible for developing, configuring, and testing fail over to MHMRA’s DR site with 2 test servers and 1 production server using Compellent tools, VMware tools, and Disaster Recovery/Failover industry best practices.

Vendors will also be responsible for full documentation of step by step instructions of how they performed any and all controller configurations, switch configurations, software configurations, hardware configurations, and server installations, thorough enough as to where entire system can be rebuilt and replicated by someone else not involved in this project. Vendors will also be responsible for documenting DR design and implementation, including versions in .doc, .pdf, and also full Microsoft Visio diagrams of 7011 Southwest Freeway and DR site (1502 Taub Loop) design. Vendors will also provide training and full documentation of Disaster Recovery and failover plan upon completion of failover test. Vendor will have to provide a detailed project plan and DR plan that is to be mutually agreed upon before start of hardware implementation. **Chosen vendor must guarantee delivery, installation, and all testing be completed by November 30, 2011.**

7011 Southwest Freeway

COMPELLENT SYSTEM

Item	Quantity Required	Description
1	1	<ul style="list-style-type: none">Enclosure, SAS 6Gb, 3.5” 12-bay, Upgrade 1Enclosure , SAS, 6Gb, 3.5” 12-bay 1Cabling, SAS, 2-meter 2

HARDWARE AND DRIVES as specified below:

Item	Quantity Required	Description
2	6	2.0TB, SATA ULTRASTAR 7K RPM HDD
3	15	450GB, SAS, 6Gb, 15K7 HDD

SOFTWARE as specified below:

Item	Quantity Required	Description
4	3	SW, Data Progression Expansion License
5	3	SW, Dynamic Controllers Expansion License
6	3	SW, Data Instant Replay Expansion License
7	3	SW, Dynamic Capacity Expansion License
8	3	SW, Fast Track Expansion License
9	1	SW, Remote Instant Replay Asynchronous Base License
10	3	SW, Remote Instate Replay Asynchronous Expansion License
11	3	SW, Storage Center Core Expansion License
12	3	SW, Virtual Ports Expansion License
13	1	Hardware Support Key Features: Call Center Hours 7 x 24 x 365 Hardware Support Duration: Always covered while under contract Guaranteed Onsite Response: 4 hours (Zone 1) Local Parts Stocking and Delivery
14	1	Software Support Key Features: Call Center Hours: 7 x 24 x 365 Software Support Duration: Always covered while under contract New Software releases, upgrades, patches, and fixes include
15	1	VA Software Support

HP SERVERS as specified below:

Item	Quantity Required	Description
16	3	HP ProLiant DL380 G7 656765-S01 2U Rack Entry-level Server - 2 x Xeon X5660 2.80GHz – 12M L3 Cache, 95 watts, DDR31333MHZ, HT Turbo 2/2/3/3 - 24 GB Standard/192 GB Maximum - RAM - DVD-Writer – Dual Power Supplies
17	6	HP 146GB 6G SAS 10K rpm SFF (2.5-inch) Dual Port Ent Hard Dr
18	48	HP 8GB DDR3 Memory Module – 8GB (1 x 8GB) – DDR3-1333/PC3-10600
19	6	AK344A HP Storage Works Fibre Channel Host Bus Adapter – 8Gbps
20	3	NC375T PCI-E 4PORT GIGABIT SVR ADAPTER
21	6	Fiber Cables – 6ft

VMWARE LICENSES:

Item	Quantity Required	Description
22	6	VMware vSphere v.4.0 Advanced – 1 Processor – License
23	6	VMware Support and Subscription Platinum – 1 Year – 24 x 7 – Technical –Electronic Services

BROCADE 340 w/16 Active:

Item	Quantity Required	Description
24	2	340 24PT SWCH 16ACT 16 4G SFP FULL FABRIC
25	2	300 1YR ADV SUP 2DAY RPLMNT
26	2	RM KIT FOR 200E/4100

DR SITE:**COMPELLENT SYSTEM:**

Item	Quantity Required	Description
27	1	<ul style="list-style-type: none"> QuickStart SC040, 3.5" SAS Bundle Series 40 Storage Controller, 3U, 6GB RAM 1 Enclosure, SAS, 6Gb, 3.5" 12-bay 1 IO, SAS, 6Gb, 4 Wide-ports, PCI-E 1 Cabling, SAS, 2-meter
28	1	<ul style="list-style-type: none"> QuickStart SC040 SAS Bundle Software SW, Dynamic Capacity Base License SW, Data Instant Replay Base License SW, Storage Center Core Base License SW, Enterprise Manager Foundation License, Unlimited SW, Enterprise Manager Reporter License, Unlimited
29	1	<ul style="list-style-type: none"> QuickStart SC040, SAS Clustered Controller Upgrade Series 40 Storage Controller, 3U, 6GB RAM 1 IO, SAS, 6Gb, 4 Wide-ports, PCI-E 1 Cabling, SAS, 2-meter 2
30	1	<ul style="list-style-type: none"> QuickStart SC040 SAS Clustered Software SW, Dynamic Controllers Base License

HARDWARE AND DRIVES as specified below:

Item	Quantity Required	Description
31	12	2TB, SAS, 6Gb, 7K ES HDD
32	2	IO, FC, 8 Gbps, 2 port, PCI-E
33	2	IO, iSCSI, 1Gb, 2 port, Std Profile, PCI-E

SOFTWARE as specified below:

Item	Quantity Required	Description
34	1	SW, FastTrack Base License
35	1	SW, Remote Instant Replay Asynchronous Base License
36	1	SW, Virtual Ports Base License
37	1	Hardware Support Key Features: Call Center Hours: 7 x 24 x 365 Hardware Support Duration: Always covered while under contract Guaranteed Onsite Response: 4 hours (zone 1) Local Parts Stocking and Delivery
38	1	Software Support Key Features: Call Center Hours: 7 x 24 x 365 Software Support Duration: Always covered while under contract New Software Releases, upgrades, patches, and fixes included
39	1	VA Software Support

HP SERVERS as specified below:

Item	Quantity Required	Description
40	2	HP ProLiant DL380 G7 656765-S01 2U Rack Entry-level Server - 2 x Xeon X5660 2.80GHz – 12M L3 Cache, 95 watts, DDR31333MHz, HT Turbo 2/2/3/3 - 24GB Standard/192 GB Maximum - RAM - DVD-Writer – Dual Power Supplies
41	32	HP 8GB DDR3 Memory Module – 8GB (1 x 8GB) – DDR3-1333/PC3-10600
42	4	HP 146GB 6G SAS 10K rpm SFF (2.5-inch) Dual Port Ent Hard Dr
43	4	AK344A HP Storage Works Fibre Channel Host Bus Adapter - 8Gbps
44	2	NC375T PCI-E 4PORT GIGABIT SVR ADAPTER
45	8	Fiber Cables – 6 ft

RACK as specified below:

Item	Quantity Required	Description
46	1	HP 10642 G2 42U RACK - SHOCK PALLET
47	1	24 AMP High Voltage Modular PDU with mounting brackets – HP 252663-D72
48	4	PDU Extension Bars – C-19 input and 7 C-13 receptacles

VMWARE LICENSES:

Item	Quantity Required	Description
49	1	VMware vSphere Advanced Acceleration Kit with vCenter Standard - 6 Processor - License
50	1	VMware Support and Subscription 1 Year - 24x7 - PROD SUP SUB VS4 ADV AK 6CPU W/ VCENTER STD

SOFTWARE SUPPORT:

Item	Quantity Required	Description
51	40	Software Support to assist MHMRA with various tasks, troubleshooting, and/or implementations

(Please note if FOB: Destination -Free On Board to Destination) Freight

If your pricing is government pricing please provide copy of your agreement with specific state, federal or local organization. (Ex: GSA, DIR etc.)

SECTION VIII - PROPOSAL REPLY PAGE

**MHMRA OF HARRIS COUNTY
DATA CENTER MODERNIZATION AND ESTABLISHMENT OF A DISASTER
RECOVERY CENTER**

Proposal Opening: Thursday, August 11, 2011 @ 9:00 a.m.

Submitted by: _____

The vendor/contractor is allowed to Proposal on all or part of this Proposal Reply Page. The contract period would begin with the execution of the Purchase Order. Vendor must include all listed hardware, installation costs, and warranty, maintenance/support agreement.

By signing the Proposal Reply Page, undersigned agrees to provide equipment or services in _____ calendar days after receipt of Purchase Order.

If your pricing is government pricing please provide copy of your agreement with specific state, federal or local organization. (Ex: GSA, DIR etc.)

Unit Price Schedule by Commodity and/or Service. Vendor must provide itemized pricing.

(Quote as Each at \$XXX Unit Price = \$ Extension)

7011 Southwest Freeway

COMPELLENT SYSTEM

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
1	1	<ul style="list-style-type: none">Enclosure, SAS 6Gb, 3.5” 12-bay, Upgrade 1 Enclosure , SAS, 6Gb, 3.5” 12-bay 1 Cabling, SAS, 2-meter 2	\$	\$
Total				\$

HARDWARE AND DRIVES as specified below:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
2	6	2.0TB, SATA ULTRASTAR 7K RPM HDD	\$	\$
3	15	450GB, SAS, 6Gb, 15K7 HDD	\$	\$
Total				\$

SOFTWARE as specified below:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
4	3	SW, Data Progression Expansion License	\$	\$
5	3	SW, Dynamic Controllers Expansion License	\$	\$
6	3	SW, Data Instant Replay Expansion License	\$	\$
7	3	SW, Dynamic Capacity Expansion License	\$	\$
8	3	SW, FastTrack Expansion License	\$	\$
9	1	SW, Remote Instant Replay Asynchronous Base License	\$	\$
10	3	SW, Remote Instate Replay Asynchronous Expansion License	\$	\$
11	3	SW, Storage Center Core Expansion License	\$	\$
12	3	SW, Virtual Ports Expansion License	\$	\$
13	1	Hardware Support <u>Key Features:</u> Call Center Hours 7 x 24 x 365 <u>Hardware Support Duration:</u> Always covered while under contract Guaranteed Onsite Response: 4 hours (Zone 1) Local Parts Stocking and Delivery	\$	\$
14	1	Software Support <u>Key Features:</u> Call Center Hours: 7 x 24 x 365 <u>Software Support Duration:</u> Always covered while under contract New Software releases, upgrades, patches, and fixes included	\$	\$
15	1	VA Software Support	\$	\$
Total				\$

HP SERVERS as specified below:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
16	3	HP ProLiant DL380 G7 656765-S01 2U Rack Entry-level Server - 2 x Xeon X5660 2.80GHz – 12M L3 Cache, 95 watts, DDR31333MHz, HT Turbo 2/2/3/3 - 24GB Standard/192 GB Maximum - RAM - DVD-Writer – Dual Power Supplies	\$	\$
17	6	HP 146GB 6G SAS 10K rpm SFF (2.5-inch) Dual Port Ent Hard Dr	\$	\$
18	48	HP 8GB DDR3 Memory Module – 8GB (1 x 8GB) – DDR3-1333/PC3-10600	\$	\$
19	6	AK344A HP Storage Works Fibre Channel Host Bus Adapter – 8Gbps	\$	\$
20	3	NC375T PCI-E 4PORT GIGABIT SVR ADAPTER	\$	\$
21	6	Fiber Cables – 6ft	\$	\$
Total				\$

VMWARE LICENSES:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
22	6	VMware vSphere v.4.0 Advanced – 1 Processor – License	\$	\$
23	6	VMware Support and Subscription Platinum – 1 Year – 24 x 7 – Technical – Electronic Services	\$	\$
Total				\$

BROCADE 340 w/16 Active:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
24	2	340 24PT SWCH 16ACT 16 4G SFP FULL FABRIC	\$	\$
25	2	300 1YR ADV SUP 2DAY RPLMNT	\$	\$

26	2	RM KIT FOR 200E/4100		
Total				\$

DR SITE:

COMPELLENT SYSTEM:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
27	1	<ul style="list-style-type: none"> • QuickStart SC040, 3.5" SAS Bundle Series 40 Storage Controller, 3U, 6GB RAM 1 Enclosure, SAS, 6Gb, 3.5" 12-bay 1 IO, SAS, 6Gb, 4 Wide-ports, PCI-E 1 Cabling, SAS, 2-meter 	\$	\$
28	1	<ul style="list-style-type: none"> • QuickStart SC040 SAS Bundle Software - SW, Dynamic Capacity Base License - SW, Data Instant Replay Base License - SW, Storage Center Core Base License - SW, Enterprise Manager Foundation License, Unlimited - SW, Enterprise Manager Reporter License, Unlimited 	\$	\$
29	1	<ul style="list-style-type: none"> • QuickStart SC040, SAS Clustered Controller Upgrade Series 40 Storage Controller, 3U, 6GB RAM 1 IO, SAS, 6Gb, 4 Wide-ports, PCI-E 1 Cabling, SAS, 2-meter 2 	\$	\$
30	1	<ul style="list-style-type: none"> • QuickStart SC040 SAS Clustered Software SW, Dynamic Controllers Base License 	\$	\$
Total				\$

HARDWARE AND DRIVES as specified below:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
31	12	2TB, SAS, 6Gb, 7K ES HDD	\$	\$
32	2	IO, FC, 8 Gbps, 2 port, PCI-E	\$	\$

33	2	IO, iSCSI, 1Gb, 2 port, Std Profile, PCI-E	\$	\$
Total				\$

SOFTWARE as specified below:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
34	1	SW, FastTrack Base License	\$	\$
35	1	SW, Remote Instant Replay Asynchronous Base License	\$	\$
36	1	SW, Virtual Ports Base License	\$	\$
37	1	Hardware Support Key Features: Call Center Hours: 7 x 24 x 365 Hardware Support Duration: Always covered while under contract Guaranteed Onsite Response: 4 hours (zone 1) Local Parts Stocking and Delivery	\$	\$
38	1	Software Support Key Features: Call Center Hours: 7 x 24 x 365 Software Support Duration: Always covered while under contract New Software Releases, upgrades, patches, and fixes included	\$	\$
39	1	VA Software Support	\$	\$
Total				\$

HP SERVERS as specified below:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
40	2	HP ProLiant DL380 G7 656765-S01 2U Rack Entry-level Server - 2 x Xeon X5660 2.80GHz – 12M L3 Cache, 95 watts, DDR31333MHz, HT Turbo 2/2/3/3 - 24GB Standard/192 GB Maximum - RAM - DVD-Writer – Dual Power Supplies	\$	\$
41	32	HP 8GB DDR3 Memory Module – 8GB (1 x 8GB) – DDR3-1333/PC3-10600	\$	\$

42	4	HP 146GB 6G SAS 10K rpm SFF (2.5-inch) Dual Port Ent Hard Dr	\$	\$
43	4	AK344A HP Storage Works Fibre Channel Host Bus Adapter - 8Gbps	\$	\$
44	2	NC375T PCI-E 4PORT GIGABIT SVR ADAPTER	\$	\$
45	8	Fiber Cables – 6 ft	\$	\$
Total				\$

RACK as specified below:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
46	1	HP 10642 G2 42U RACK - SHOCK PALLET	\$	\$
47	1	24 AMP High Voltage Modular PDU with mounting brackets – HP 252663-D72	\$	\$
48	4	PDU Extension Bars – C-19 input and 7 C-13 receptacles	\$	\$
Total				\$

VMWARE LICENSES:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
49	1	VMware vSphere Advanced Acceleration Kit with vCenter Standard - 6 Processor - License	\$	\$
50	1	VMware Support and Subscription 1 Year - 24x7 - PROD SUP SUB VS4 ADV AK 6CPU W/ VCENTER STD	\$	\$
Total				\$

SOFTWARE SUPPORT:

Item	Quantity Required	Description	Unit per Price	Total Cost Extension
51	40	Software Support to assist MHMRA with various tasks, troubleshooting, and/or implementations	\$	\$
Total				\$

Item	Description	Unit per Price	Total Cost Extension
52	Cost of On-Going Maintenance Fees	\$	\$
53	Estimated number of hours/cost to complete scope of work	\$	\$
54	Additional Fees	\$	\$
Total			\$

*****Please note that the chosen vendor must guarantee delivery and installation by November 30th, 2011. ******

Signature: _____

SECTION IX - PROPOSAL CONTENTS

Title Page:

Name of Vendor/Provider, name of product, mailing address, telephone number, fax number, e-mail address, and contact name.

Table of Contents:

All Proposals must include the following information:

- Clear identification of information by section and page.
- List of at least three (3) references, including contact person, telephone number, fax number and email address.
- Identification of all services provided.

Proposal:

- Must be typed.
- Description of services available under this Proposal.
- Must bear the **original signature** of a principal or authorized officer of the interested party.
- Must make provision to meet and comply with all applicable laws and regulatory criteria.
- Interested parties are encouraged to submit along with their Proposal any additional descriptive information about their services, which they believe, might be helpful.
- All Proposals must be submitted with one original and five (5) copies and an electronic copy (CD-ROM or Floppy), mailed or delivered in a sealed envelope to MHMRA of Harris County.

Additional documents to be submitted:

- Vendor must submit a copy of their latest AUDITED financial statement. A letter from your CPA is an acceptable alternative for Non Public companies, but must include a statement that financial solvency is adequate to meet expenditures for at least one year.
- Reference list must be comprehensive – Reference List must be inclusive of contact name, telephone number, fax number and e-mail address. (Local and or Non-local)
- Vendor must include all listed hardware, installation costs, and warranty, maintenance/support agreement.
- Documentation of experience addressing professionalism, contract performance, quality of personnel, responsiveness and flexibility, etc. to achieve overall customer satisfaction.
- Proof of Insurance
- Submit proof of Historically Underutilized Business “HUB” State Certificate and/or City of Houston M/W/DBE Certificate. (**Attachment A**)
- If your firm is not certified, provide a statement to the effect if you intend to subcontract or affiliate with a certified firm and what percentage of work will be given to them.
- Deviation Form (**Attachment B**)
- Notice “not to participate” Form (**Attachment C**)
- Policy & Procedure for criminal background checks of personnel or subcontractor that would gain entrance to MHMRA properties.
- If your pricing is a government/county pricing please provide copy of your agreement with specific state, federal or local organization. (Ex: GSA, DIR, TXMAS, Harris County).
- Completed Form W-9

*****PLEASE INCLUDE ANY ADDITIONAL DESCRIPTIVE LITERATURE, WHICH MIGHT BE OF ASSISTANCE IN THE DECISION-MAKING PROCESS.*****

SECTION X -SIGNATURE PAGE

MENTAL HEALTH MENTAL RETARDATION AUTHORITY OF HARRIS COUNTY IN ITS SOLE AND ABSOLUTE DISCRETION SHALL HAVE THE RIGHT TO AWARD CONTRACTS FOR ANY OR ALL MATERIALS LISTED IN EACH PROPOSAL, SHALL HAVE THE RIGHT TO REJECT ANY AND ALL PROPOSALS, AND SHALL NOT BE BOUND TO ACCEPT THE LOWEST PROPOSAL AND SHALL BE ALLOWED TO ACCEPT THE TOTAL PROPOSAL OF ANY ONE VENDOR.

THIS SUBMISSION IS GUARANTEED AS AN IRREVOCABLE OFFER VALID FOR ONE-HUNDRED AND TWENTY (120) DAYS AFTER THE PROPOSAL OPENING DATE.

Authorized Signature

Vendor/Provider's Name

Typed or Printed Name

Number and Street Address

Title

City, State, Zip Code

() _____
Telephone Number

() _____
Fax Number

E-Mail Address

This Proposal Will NOT Be Accepted If This Page is NOT Signed By An Authorized Representative

SECTION XI - ATTACHMENTS

**A - HUB SUBCONTRACTING PLAN
(Historically Underutilized Business)**

B - DEVIATION FORM

C - NOTICE "NOT TO PARTICIPATE" FORM

**D – FORM W-9, Rev. January 2011, REQUEST FOR TAXPAYER
IDENTIFICATION NUMBER AND CERTIFICATION**

ATTACHMENT A

**HUB SUBCONTRACTING PLAN
HISTORICALLY UNDERUTILIZED BUSINESS**

(HUB-LOI IS USED BY POTENTIAL VENDOR/VENDOR/PROVIDER TO IDENTIFY SUBCONTRACTORS SELECTED FOR WORK ON THE CONTRACT)

Vendor _____ Vendor/Provider Identification Number: _____

Address: _____

Phone: ____ - ____ - ____ Proposal Number: _____ Contract Amount: _____

Description of commodities/specifications: _____

Duration of Contract: _____

Name of Subcontractor/Vendor: _____

Address: _____

Phone: ____ - ____ - ____ Is the subcontractor a certified HUB? ____ Yes ____ No

If yes, enter the GSC Certificate (VID) number: _____

Dollar amount of contract with subcontractor/vendor: \$ _____

Percentage amount of contract with subcontractor/vendor:% _____

Description of materials/services performed under agreement with the subcontractor for amount indicated above:

PLEASE SUBMIT A SEPARATE FORM FOR EACH SUBCONTRACTOR/VENDOR

ATTACHMENT B

DEVIATION FORM

All deviations to this Solicitation (Proposal and Sample Contract) must be noted on this sheet. In the absence of any entry on this Deviation Form, the prospective contractor assures MHMRA of their full agreement and compliance with the Specifications, Terms and Conditions including all provisions of the Sample Contract.

Each response to this Solicitation shall contain a Deviation Form, which states the prospective contractor's commitment to the provisions of this Solicitation. An individual authorized to execute contracts must sign the Deviation Form. Any exceptions taken to the terms and conditions identified in this Solicitation Package must be expressly stated in the Deviation Form. (*Attachment B*)

**THIS DEVIATION FORM MUST BE SIGNED BY EACH PROSPECTIVE CONTRACTOR
WHETHER THERE ARE DEVIATIONS LISTED OR NOT, AND SUBMITTED WITH THIS
SOLICITATION**

SPEC # Section # Or Page #	DEVIATION

Company Name

Authorized Signature

Date

ATTACHMENT C

NOTICE “NOT TO PARTICIPATE” FORM

Dear Vendor

Please check the appropriate box below, complete the remainder of this form and return it PRIOR to the scheduled Date and Time:

- I/Our Company cannot provide the products, supplies and/or services listed in this request. Please MOVE my/our name and address to the following category(ies) so that we may Proposal at a later date:

Category (ies): _____

- I/We have chosen NOT to submit a Proposal at this time, but would like to remain on your list for this Proposal category. We did not submit a Proposal because:

Reason(s): _____

- Please REMOVE my/our name from all MHMRA Harris County lists until further notice.

Reason(s): _____

Independent Provider and/or Provider Firm Name: _____

Representative: _____

Please Print

Address: _____ Phone () _____

E-mail: _____ Fax () _____

PLEASE RETURN THIS FORM ONLY TO:

**MHMRA Harris County
Purchasing Department
Notice “Not to Participate” – “DATA CENTER MODERNIZATION AND
ESTABLISHMENT OF A DISASTER RECOVERY CENTER”
7011 Southwest Freeway
Houston, Texas 77074**

Authorized Signature: _____

Title: _____ **Date:** _____

VENDORS WHO RESPOND TO THIS INVITATION WITH A COMPLETED PROPOSAL FORM WILL REMAIN ON OUR MAILING LIST. VENDORS MAKING NO RESPONSE MAY BE REMOVED FROM THAT LISTING.

Thank you for your time and assistance.

**ATTACHMENT D – FORM W-9, Rev. January 2011, REQUEST FOR
TAXPAYER IDENTIFICATION NUMBER AND
CERTIFICATION**

**Form W-9, Pages 1 – 4
Attached**

Vendor/Providers are to complete this form and submit with their Proposal documents. Go to attached link for W-9, if Proposal was emailed.

<http://www.irs.gov/pub/irs-pdf/fw9.pdf>