

Program Values

- **INTEGRITY**-- quality of possessing and steadfastly adhering to high moral principles and professional standards
- **ACCOUNTABILITY**--Accepting responsibility for one's actions and the outcomes of those actions.
- **CONSUMER-DRIVEN**-- Developing and implementing services based on consumer needs, priorities, and choices within the resources available.
- **QUALITY**--Providing services that make a measurable difference.
- **EFFICIENT**--Optimizing the use of available resources to achieve the desired results.

The HCS Clinical and Administrative Team is comprised of staff with 30+ combined years of experience serving people with mental retardation and mental health Issues.



HCS Waiver Program

Program Contacts

For information concerning the Home and Community-Based Services of Mental Health Mental Retardation Authority of Harris County Authority, contact:

Debra Cartman
Department Director
(713) 970-8302

Charles Kerlegon
Program Director
(713) 970-8304

Elaine Shanks
Assistant Program Director
(713) 970-8324



3600 South Gessner
Houston, Texas
77063

Home & Community-Based (HCS)



MENTAL HEALTH AND MENTAL RETARDATION
AUTHORITY OF HARRIS COUNTY

Home & Community

Based Services



Mission Statement

To provide services of high quality that assist individuals with intellectual and developmental disabilities to learn, work, and live with dignity as contributing members of the community.

Eligibility

To receive HCS Services, an individual must be Medicaid eligible and have a diagnosis of mental retardation.

Each consumer is responsible for payment of his /her living expenses to include rent, utilities, food, clothing, and personal items.

Assistance is provided to the consumer and family in accessing financial resources, such as SSI, Social Security Disability, and Food Stamps, in order to meet financial needs.

The Home and Community-Based Services Program (HCS) provides a comprehensive, community-based service system for persons with intellectual and developmental disabilities.

An Individual Service Plan and an Individual Plan of Care are developed for each consumer enrolled in the HCS program based upon the individual's needs and abilities.



Individuals enrolled in the HCS Program may choose where and with whom they live, including the option of living with their natural family or in a companion foster care residence

HCS Services

HCS is designed to support and assist families in meeting the needs of their family members.

- *Case Management*
- *Supported Home Living*
- *Supervised Living*
- *Foster/Companion Care*
- *Residential Support*
- *Day Habilitation*
- *Nursing*
- *Psychological Services*
- *Respite*
- *Social Work Services*
- *Supported Employment*
- *Dental Services*
- *Audiological Services*
- *Speech/Language Therapy*
- *Physical Therapy*
- *Occupational Therapy*
- *Dietary Services*
- *Adaptive Aids*
- *Minor Home Modifications*

Consumer Rights

If you feel that you have been unfairly treated, have been denied services or have been denied accommodation by the MENTAL RETARDATION AUTHORITY OF HARRIS COUNTY, or if you are unable to resolve a complaint regarding your services with MHMRA staff person, or their supervisor, you may contact the following Rights Protection Offices:

MENTAL HEALTH AND MENTAL RETARDATION
AUTHORITY of **HARRIS** COUNTY

Rights Protection Officer
P.O. Box 25381
Houston, TX 77265-5381
(713) 970-7070

TEXAS DEPARTMENT OF AGING
AND DISABILITY SERVICES

Office of Consumer Services
and Rights Protection
P.O. Box 12668
Austin, Texas 78711-2668
1-800-458-9858